

THE SUGAR × KINETIC INTEGRATION, BY TCP

Sugar Sells. Kinetic® Delivers. Fluently.

A typical sales rep loses two selling days every week hunting for order status, pricing, and account history across systems. **Fluent gives those days back.**

SUGAR ACCOUNT LIVE KINETIC DASHLETS

2 days/wk

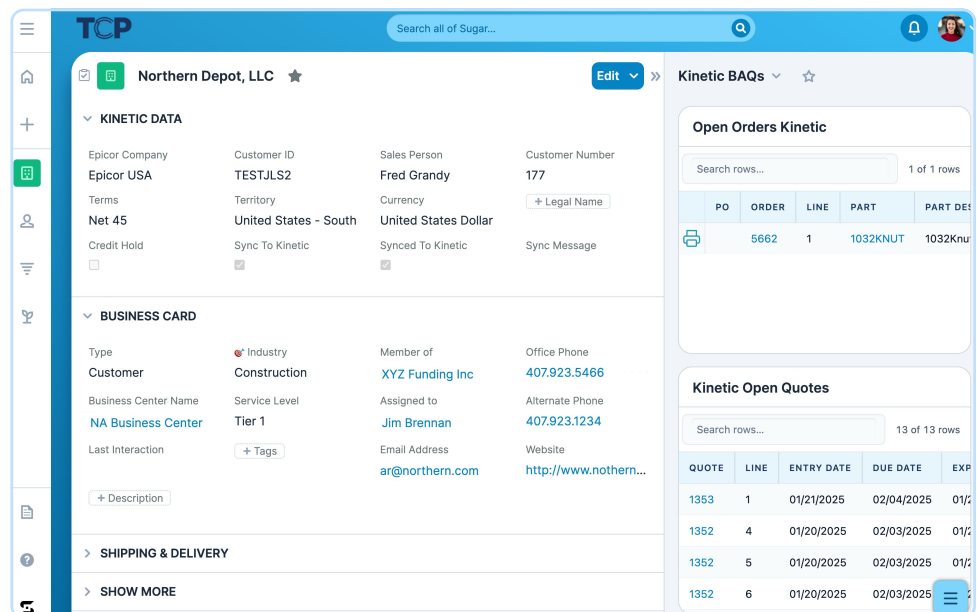
Lost per rep to non-selling work, hunting for status across systems.

0 lines

Of custom code required.
Setup runs through a web portal.

1 source

Live Kinetic views inside Sugar. No duplication, no stale data.



Fluent® is TCP's integration platform that connects SugarAI® and Epicor Kinetic®. Sellers work in Sugar. Production, finance, and service stay in Kinetic. Both sides stay in sync effortlessly.

SEE HOW IT WORKS →

WHAT YOU GET WITH FLUENT

Built for sellers. Trusted by operations.

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Live ERP views in Sugar
Open orders, invoices, past-due AR, inventory by warehouse, cases, and returns appear inside Sugar account records. Built on Epicor BAQs.
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Bi-directional sync
Accounts, contacts, opportunities, quotes, orders, and cases flow both ways. Parts and price lists flow from Kinetic to Sugar.
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Quote to order, no re-keying
Opportunities push to Kinetic as quotes. Closed-won deals push back as sales orders. No copy-paste, no lost handoffs.
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Configured, not coded
Setup runs through a web portal in hours, not weeks. No custom development, no complex middleware.
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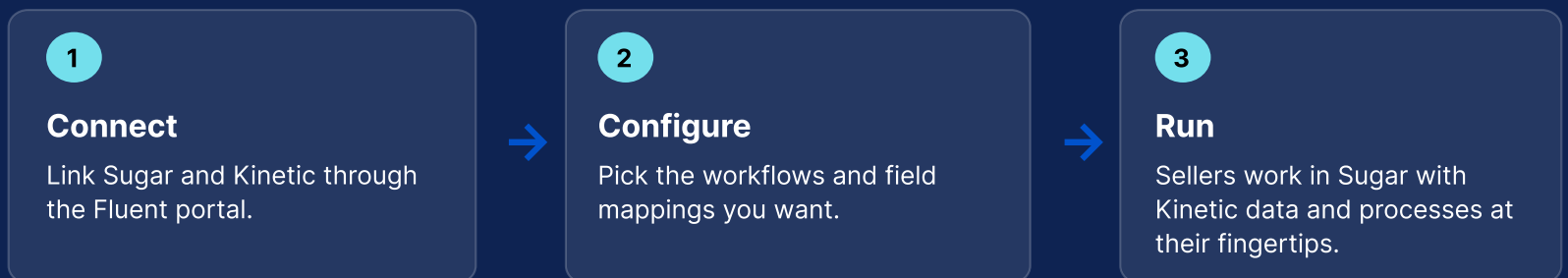
Dynamic field mapping
Map standard and custom fields between Sugar and Kinetic through the portal, any time the business changes.
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Multi-company support
Running multiple Kinetic companies? The integration supports integration between one Sugar instance and many Kinetic companies.
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Granular security
Field, view, record, team, and role-level controls in Sugar. The right people see the right data.
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Mobile and Outlook® ready
Sellers stay connected from the road, the factory floor, or a customer site with live Kinetic views from Sugar Mobile.

HOW IT WORKS



Built and maintained by TCP, a SugarAI Premier Partner and Epicor Elite Partner. We do this every day.

BOOK A WALKTHROUGH

See them work together.

Scan to book a 30-minute walkthrough with our team.

Or visit tcpamericas.com →

